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**DATE:** December 15th, 2025

**TO:** Students / Parents / Guardians

**FROM:** Niall Smith, Manager, Student Transportation Services of York Region

**SUBJECT:** Important Update: Service Area School Vehicle Cancellation Pilot

Dear Parents / Guardians,

Student Transportation Services of York Region (STSYR) is committed to supporting student achievement by planning and managing safe, efficient transportation that focuses on customer service and utilizes innovative resources. In partnership with the York Region District School Board (YRDSB) and the York Catholic District School Board (YCDSB), STSYR regularly reviews operational practices to ensure we continue to meet the needs of the students we serve.

Beginning January 2026, STSYR will be piloting the use of Inclement Weather Service Areas for school vehicle cancellations. During the pilot, two Service Areas will be used:

Service Area	Boundary	Communities
Georgina Service Area	North of and including Ravenshoe Rd	Georgina
South Service Area	South of Ravenshoe Rd	Aurora, East Gwillimbury, King, Markham, Newmarket, Richmond Hill, Vaughan, Whitchurch-Stouffville



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The introduction of Service Areas will allow transportation to be cancelled region-wide or within a specific Service Area only, if weather conditions vary.

How Service Areas will work:

If school vehicles are cancelled for a specific Service Area, all runs servicing schools located within that service area will not operate. All bus stops located within the cancelled Service Area will not be serviced, even if the stop is intended for a school located in the other Service Area.

Some runs may include stops in both the Georgina and Southern Service Area. In these circumstances, if the Georgina Service Area is cancelled, the run will not service stops that are located in the Georgina Service Area, but stops located in the Southern Service Area will continue to be serviced (and vice-versa).

We appreciate your cooperation with the School Vehicle Cancellation Pilot. Thank you for your time and attention to this information. We wish you a continued happy, productive, and successful school year.

Niall Smith  
Manager, Student Transportation Services of York Region